### Armed Student Incident



# December 3, 2013 Review

University of New Haven Campus Police

#### Ronald M. Quagliani

- Associate Vice President of Public Safety & Administrative Services (5 Years)
   Sworn
- Emergency Management Coordinator
- □ West Haven Police Department (25 Years)
  - B.S. Criminal Justice Law Enforcement Administration
  - □ M.S. National Security & Public Safety
  - □ M.S. Emergency Management



### **UNH West Haven Campus**

Open Campus

- Split by state highways and city roadways
- □ 41 Buildings
  - □ Library open to the greater community
  - **D** Bordering or within residential neighborhoods
- If Separate access entrances to UNH buildings from public ways
- □ Approx. Tuesday Population 5,000
  - Students
  - □ Faculty and staff
  - Visitors (Admissions, school trips, sporting events)
  - Service personnel
  - □ Contractors, vendors
  - Neighbors

 Other campus considerations (branch or satellite)



## **UNH Emergency Preparedness Overview**

- □ Full-time certified Police Department (19 sworn)
  - **□** Trained in Active Shooter Response
  - □ Supplemented by WHPD
- □ Emergency Response Plan
- □ Emergency Response Team (31 UNH, partners)
  - □ FEMA Courses ICS100, ICS 700, ICS 362
  - ERT Training (ERP workshops, Tabletop Exercises (active shooter, flu virus, residence hall fire)
- Student Intervention Team
  - Mission is to provide support to students with social difficulties, loss, conduct difficulties, etc.
- Behavioral Intervention Team

All-Hazard Training for UNH Community (students, faculty, staff)
 Active Shooter Training

### Emergency Communications

Inbound/Outbound

□ Voice lines (routine, emergency)

🗖 Email

□ Twitter, Facebook

□ Emergency Blue Phones

- □ EmergenSeeU smartphone App
  - GPS, Video, Audio, Texting

 Emergency Notification System
 Messages sent by voice, text, email, message boards, social media, website, computer desktops "University of New Haven Uses Everbridge Mobile Application to Initiate Campus Lockdown after Reports of a Person with a Gun" -Everbridge Documentary

How do we manage all that?
Timely Notifications

All platforms
Every 45-60 minutes
8 messages sent in 4.5 hours

Call Saturation

Delegate duties in plan
Communication Team



### <u>December 3, 2013</u>

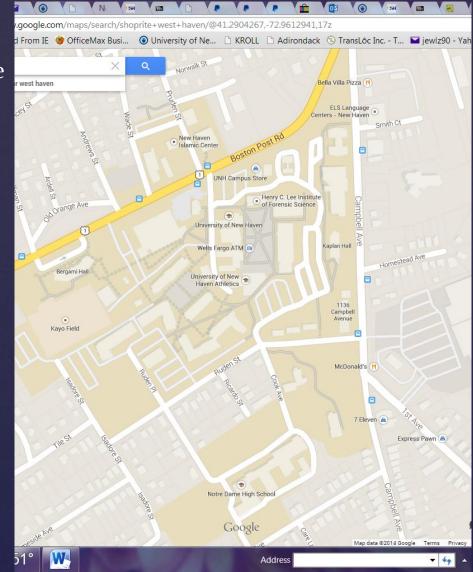
12:33 PM – WHPD receives a call on non-emergency line from a citizen stating they witnessed an Asian male remove a rifle from a vehicle in the Shop-Rite parking lot and walk towards the UNH campus.

12:38 PM – WHPD notifies UNHPD to place the campus in lockdown.

12:40 PM – Emergency Plan implemented, IMT activated, Shelter in place emergency message sent to campus community.

12:45 PM – Mutual Aid Requested. 14 agencies assisted.

12:58 PM – Suspect fitting description is detained in parking lot.



### <u>December 3, 2013</u>

Suspect armed with 2 loaded semi-automatic pistols.

Shelter-in-place remains in effect. Building-by-building search commences (41 buildings)

Search for additional suspects and/or pre-staged devices.

Cleared Rec. Center first – safe location to move students, faculty and staff.

5:15 PM – Shelter-inplace lifted.

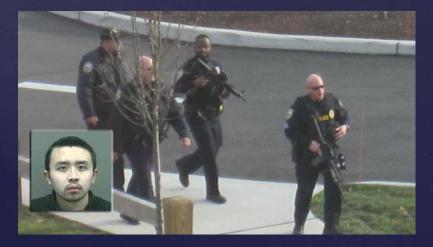


## **Investigation**

William Dong - UNH Student
 Insider, familiar with campus, access to systems
 Protecting from An Insider
 Behavioral signs, actions (SIT, BIT)

Video showed Dong walk onto campus at 11:50 AM
 Why delay in notification?
 Citizen Involvement

Received Emergency Message While In Class
 Left Classroom
 Can't Force To Stay (Training)
 Apprehended After Leaving Class





# William Dong

No Prior Record/Disciplinary Issues □ 2 loaded weapons on him, loaded Bushmaster rifle Extra rifle magazines/ammo in vehicle. • "Need to Protect Myself" (Paranoia) Bedroom Padlocked □ 2,700 rounds of Ammunition Found □ Clippings of the Aurora, Co. theatre Shooting, James Holmes □ Facebook page photo – "The Joker" □ Belief - in preparation or approach stage □ (fantasy, planning, preparation, approach, implementation)



<u>Principal Fairfield Middle</u> <u>School</u>: "Dong visited school before scare."



# **Current Status**



Pleaded guilty to Federal Weapons charge

Sentencing on Jan 29, 2015

#### Maximum sentence – 5 years

- □ Inmate Number: 400599
- □ Inmate Name: DONG,WILLIAM
- □ Date of Birth: 1/1/1991
- □ Latest Admission Date: 12/4/2013
- Status: SENTENCED
- □ Bond Amount: 500000
- Controlling Offense\*: Using Machine Gun in Crime (F)
- □ Release Date: 12/4/2015
  - □ 5 Years Probation
- Detainer: FEDERAL

Weapons in a MV (F) Breach of Peace Illegal Possession of Assault Rifle (F) Illegal Transportation of Assault Rifle (F)

# **International Media Incident**



• <u>Communication Plan</u> (Before, During, After Event)

- Plan/Prepare For Overload
  - Multiple platforms
  - Internal and external
  - Inbound/Outbound

Clip report - 1426

# <u>After-Action – 12/3/2013</u>

# □ Feedback/Review

- <u>Emergency Communications</u>
  - "Timely and accurate"
  - □ Students, parents, UNH, L.E.
  - Desktop Interface added
  - □ Need to Reach non-UNH population on-campus

#### □ <u>Infrastructure</u>

- Classroom Upgrades (locks, window treatments, phones, ERP on desktops and in print)
- Card Access/CCTV Enhancements
- **D** Building Identification by name & number

#### □ <u>Training</u>

- □ All-Hazard Training (onboarding, in-service)
- Weapons Policy Updated
- Social Media Policy created

#### Law Enforcement Response

□ What To Expect

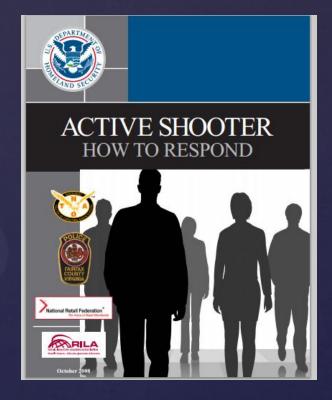


BREAKING NEWS University of New Haven campus on Incom lockdown following reports of gunman



# When Law Enforcement Arrives

- Remain Calm and Follow Instructions
- Put down any items in your hands
- Raise hands and keep them visible at all times
- Avoid any quick movement towards Officers
- Do not stop to ask Officers for help or directions when evacuating
- Stay in place unless otherwise directed
  - □ Multiple suspects, other devices
  - Building Clearing



# Prepare....Train....Practice....